

# Travel Mobility Survey Report - Summary

## Introduction

The survey was created because it came to our attention that people were finding it difficult to get to our cycling sessions at the Herne Hill Velodrome as access by public transport was limited. We wanted to gather more information on the challenges individuals face when travelling in and around London.

The survey received 272 respondents between December 2014 and January 2016.

We found it difficult to access the 'hard to reach' individuals. Most of the respondents were individuals that were attending clubs or groups therefore the 'hard to reach' may not be well represented.



Of these 272 respondents:

- 54.9% are registered disabled or in the process of applying;
- Over half are aged 65 or over;
- 56.9% live in Southwark;
- 50.9% travel five times or more per week.

We found that around half of respondents travel five times a week or more.



Almost half commonly travel five miles or more.

Three quarters of respondents have a Freedom Pass or do not spend anything on travel.

**75%**

The most common reason for reason for travel is to go shopping showing this at 75%. This is closely followed by doctor/hospital appointments at 60%.



Travel by bus was the most popular form of transport with 72% said that they use this as their main form of transport; 4% percent cycle.



Over twice as many people would like to get around by bike than actual do with 10% would like to cycle around London.

58%

travel alone.



Three quarters of respondents experience difficulty when travelling.

A quarter of respondents said they need someone to assist them when travelling.



The biggest barrier faced by respondents is walking, with 37% saying that this is a difficulty.

Where respondents' preferred means of transport differs from their actual means of transport, they express a preference for travelling by car – whether their own, or that of a family member or neighbour.



We found one interesting barrier that was quite prevalent was about lack of awareness from both transport companies and the general public about disabilities that are not easy to identify.

Several respondents  
Comment on hostility  
from other passengers  
who may not be aware  
of their disability.

It is not always clear  
to other people how  
difficult I find it to  
stand on a bus or train.

“There is a lack of awareness about invisible disabilities both with the transport providers and the general public.”

We wanted to know whether the respondents took any form of physical activity as to see if this would correspond with the majority of respondents who attend to clubs and groups.



Profile of survey respondents	
Over half are registered disabled and 3.7% are in the process of applying.	
	Just over half of the respondents are over 65
57% of the respondents are Southwark residents and 12.3% lives in Lambeth	